

Terms and Conditions

1. Definitions

- 1.1 "Company": IdsPadelTravel, known under the trade name "IdsPadelTravel, established in Norg" and hereinafter referred to as "IdsPadelTravel".
- 1.2 "Participant": the natural person who, pursuant to the Agreement, in the capacity of Participant, uses the services of IdsPadelTravel.
- 1.3 "Agreement": an agreement between IdsPadelTravel and Participant regarding one or more services to be provided by IdsPadelTravel for the benefit of the Participant.

2. Applicability

- 2.1 Terms and Conditions apply to all offers made by IdsPadelTravel, order confirmations and ensuing or related agreements or further agreements, unless explicitly excluded.
- 2.2 The applicability of any general (or specific) terms and conditions or stipulations of the Participant is explicitly rejected by IdsPadelTravel.
- 2.3 Deviations from or additions in any form to the Agreement or the General Conditions only apply if IdsPadelTravel has expressly agreed to this.
- 2.4 In the event of a conflict between the provisions of the General Terms and Conditions and/or provisions of the Agreement the latter shall prevail.
- 2.5 Should any provision of these Terms and Conditions be inapplicable or in conflict with the Public Order or the Law, then only the relevant provision is considered not to have been written and the remaining Terms and Conditions will remain in full force and effect.
- 2.6 The Agreement and all agreements arising from it are exclusively applicable to Dutch law.
- 2.7 All disputes arising from the Agreement or agreements between the parties, will be settled by a competent court right.

3. Payment

- 3.1 Payment of an IdsPadelTravel padel trip must be made in 2 installments. At registration a first installment of 40% of the sum must be paid. To this end, the Participant receives an invoice of the total sum. The receipt of the first installment makes the registration final.
- 3.2 Two weeks before the start of the padel trip, the remainder of 60% must have been paid by the participant.
- 3.3 When booking within 4 weeks before the start of the trip, the total travel sum must be paid in one go.
- 3.4 Registration for an IdsPadelTravel padel trip requires payment.

4. Cancellation

- 4.1 When canceling a complete trip up to 8 days before the start of the trip, you will receive the travel sum back, with deduction of administration/booking costs (50 Euro pp).
- 4.2 When canceling the trip within 8 days before the start of the trip, only the tuition fees are refunded, with deduction of administration/booking costs equaling 50 Euro pp.
- 4.3 In case of partial cancellation of a trip (for example 1 person from a group of 4) IdsPadelTravel will perform a new price calculation based on the new group size, classes and changed occupation of (hotel) rooms.
- 4.5 The Participant will have to organize insurance yourself for the possibility of cancellation.

5. Rules of Conduct

- 5.1 The participant is obliged to comply with all reasonable instructions from IdsPadelTravel in order to promote proper performance of the Agreement. Safety and treating each other with respect is the basis for fully enjoying the sport(s) and activities offered. IdsPadelTravel wishes to see compliance with this during the stay at facilities and accommodations under the Agreement.
- 5.2 Participant who causes or may cause nuisance, in such a way that the proper execution of the Agreement is greatly complicated, can be excluded by IdsPadelTravel from the padel trip.
- 5.3 Participant agrees that photos/videos taken during the trip by the staff of IdsPadelTravel with the recognizable image of the participant, can be used for possible promotional purposes. If the Participant does not wish this, he/she can indicate this to IdsPadelTravel.

6. Liability IdsPadelTravel

6.1 All luggage and other personal belongings remain at all times under the responsibility of the Participant. IdsPadelTravel accepts - except in case of damage caused by intent or gross negligence of IdsPadelTravel - no liability for damage to (valuable) goods, luggage and other personal property of the Participant, whether or not given to the staff of IdsPadelTravel, as a result of theft, loss or damage.

6.2 IdsPadelTravel accepts - except in the case of individual transport by IdsPadelTravel itself or except for intent or gross negligence on the part of IdsPadelTravel - no liability for the transport of Participant. If necessary, the participant must contact the relevant carrier.

7. Class cancellation due to rain.

7.1 When a class cannot take place due to rain, the local coordinator will try to arrange an alternative time. If this is not possible, the class will be canceled, but you will receive a refund of your paid tuition.